

# New to ITIL®

## Achieve Your ITIL® v3 Certification

Learning Tree offers these courses to help you achieve ITIL v3 Certification:

### ITIL v3 Foundation Bridge Certificate (0.5 credits)

192 ITIL® v2-v3 Foundation Certification Bridge

### ITIL v3 Foundation Certificate (2 credits)

197 ITIL® v3: Achieving Foundation Certification

### Capability Modules (4 credits each)

- 995 ITIL® v3 Intermediate Qualification: Operational Support and Analysis
- 996 ITIL® v3 Intermediate Qualification: Release, Control and Validation
- 997 ITIL® v3 Intermediate Qualification: Planning, Protection and Optimization
- 998 ITIL® v3 Intermediate Qualification: Service Offerings and Agreements

### Lifecycle Modules (3 credits each)

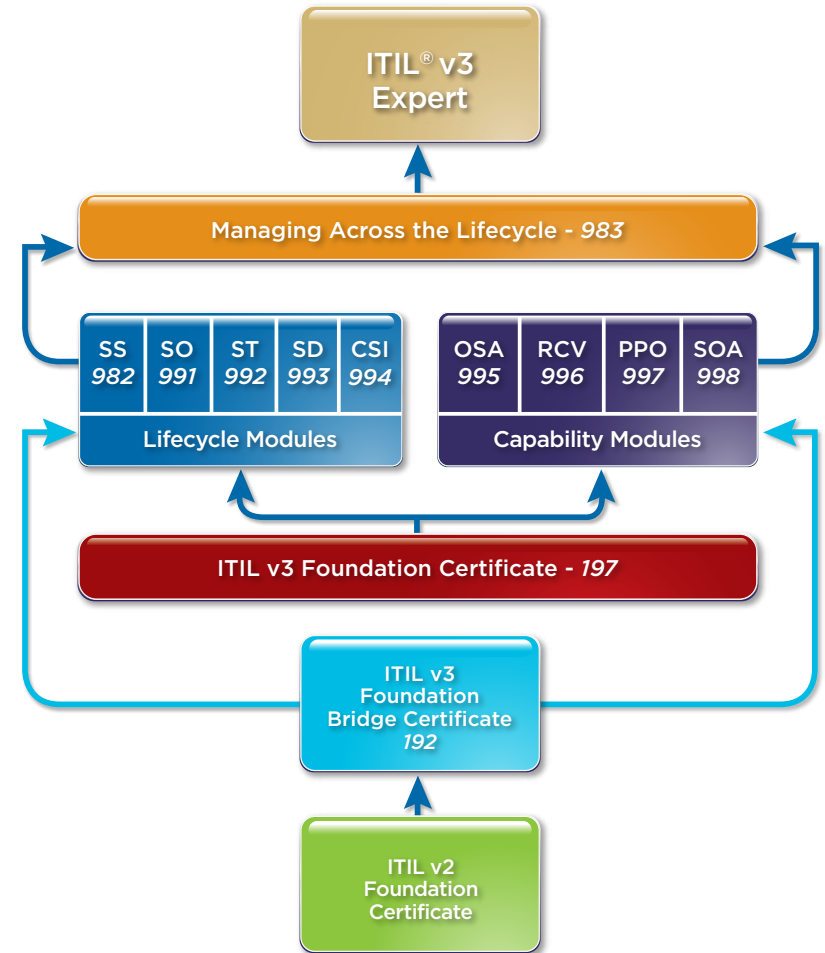
- 982 ITIL® v3 Intermediate Qualification: Service Strategy
- 991 ITIL® v3 Intermediate Qualification: Service Operation
- 992 ITIL® v3 Intermediate Qualification: Service Transition
- 993 ITIL® v3 Intermediate Qualification: Service Design
- 994 ITIL® v3 Intermediate Qualification: Continual Service Improvement

### Managing Across the Lifecycle (5 credits)

- 983 ITIL® v3 Intermediate Qualification: Managing Across the Lifecycle
- 17 credits are required to take the Managing Across the Lifecycle Examination*

Need help on where to begin? Call us at 1-800-843-8733 and talk to one of our knowledgeable professionals.

See full course descriptions online:  
[www.learningtree.ca/ITIL](http://www.learningtree.ca/ITIL)



#### LEGEND

**SS** - Service Strategy  
**SO** - Service Operation  
**ST** - Service Transition  
**SD** - Service Design  
**CSI** - Continual Service Improvement

**OSA** - Operational Support and Analysis  
**RCV** - Release, Control and Validation  
**PPO** - Planning, Protection and Optimization  
**SOA** - Service Offerings and Agreements  
*All Learning Tree Course numbers are in italics.*