

New to ITIL®

Achieve Your ITIL v3 Certification

Learning Tree offers these courses to help you achieve ITIL v3 Certification:

ITIL v3 Foundation Certificate (2 credits)

197 ITIL® v3: Achieving Foundation Certification

Lifecycle Modules (3 credits each)

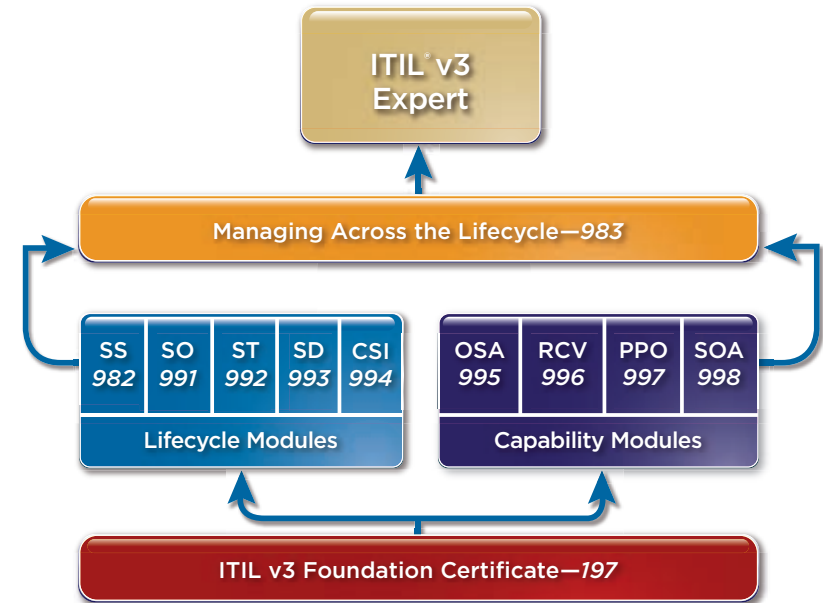
- 982 ITIL® v3 Intermediate Qualification: Service Strategy
- 991 ITIL® v3 Intermediate Qualification: Service Operation
- 992 ITIL® v3 Intermediate Qualification: Service Transition
- 993 ITIL® v3 Intermediate Qualification: Service Design
- 994 ITIL® v3 Intermediate Qualification: Continual Service Improvement

Capability Modules (4 credits each)

- 995 ITIL® v3 Intermediate Qualification: Operational Support and Analysis
- 996 ITIL® v3 Intermediate Qualification: Release, Control and Validation
- 997 ITIL® v3 Intermediate Qualification: Planning, Protection and Optimization
- 998 ITIL® v3 Intermediate Qualification: Service Offerings and Agreements

Managing Across the Lifecycle (5 credits)

- 983 ITIL® v3 Intermediate Qualification: Managing Across the Lifecycle
- 17 credits are required to take the Managing Across the Lifecycle Examination.*



LEGEND

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| SS - Service Strategy | OSA - Operational Support and Analysis |
| SO - Service Operation | RCV - Release, Control and Validation |
| ST - Service Transition | PPO - Planning, Protection and Optimization |
| SD - Service Design | SOA - Service Offerings and Agreements |
| CSI - Continual Service Improvement | <i>All Learning Tree Course numbers are in italics.</i> |



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