

ITIL® Training

Achieve Your ITIL Certification Goals

Learning Tree offers these courses to help you achieve ITIL v3 Certification:

ITIL v2 Practitioner Certificates

Those who hold 12 ITIL v2 Foundation and Practitioner Certification credits and want to migrate to ITIL v3 are eligible to attend course 198. If you are interested in ITIL v2, please contact Customer Service for more information.

ITIL v3 Foundation Bridge Certificate

If you are interested in pursuing the ITIL v3 Foundation Bridge Certificate, please contact Customer Service for information about this exam.

ITIL v3 Managers Bridge (5 credits)

198 ITIL® v3 Managers Bridge

ITIL v3 Foundation Certificate (2 credits)

197 ITIL® v3: Achieving Foundation Certification

Lifecycle Modules (3 credits each)

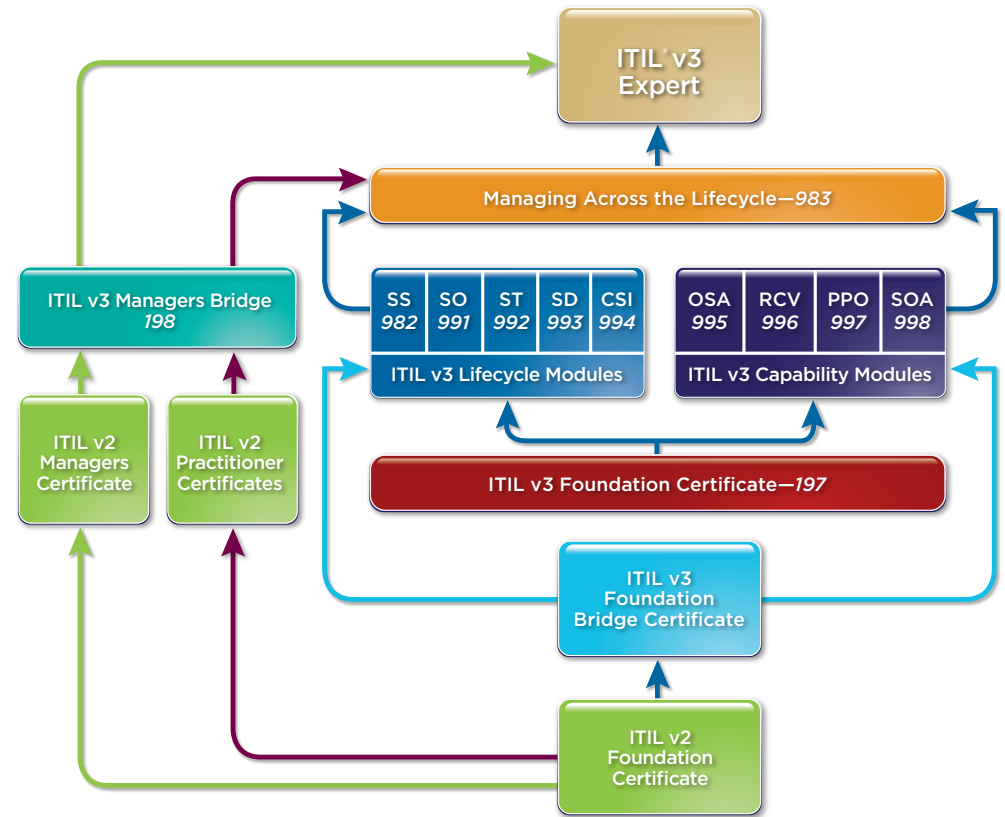
- 982 ITIL® v3 Intermediate Qualification: Service Strategy
- 991 ITIL® v3 Intermediate Qualification: Service Operation
- 992 ITIL® v3 Intermediate Qualification: Service Transition
- 993 ITIL® v3 Intermediate Qualification: Service Design
- 994 ITIL® v3 Intermediate Qualification: Continual Service Improvement

ITIL v3 Capability Modules (4 credits each)

- 995 ITIL® v3 Intermediate Qualification: Operational Support and Analysis
- 996 ITIL® v3 Intermediate Qualification: Release, Control and Validation
- 997 ITIL® v3 Intermediate Qualification: Planning, Protection and Optimization
- 998 ITIL® v3 Intermediate Qualification: Service Offerings and Agreements

Managing Across the Lifecycle (5 credits)

983 ITIL® v3 Intermediate Qualification: Managing Across the Lifecycle
 17 credits are required to take the Managing Across the Lifecycle Examination.



LEGEND

- SS** - Service Strategy
 - SO** - Service Operation
 - ST** - Service Transition
 - SD** - Service Design
 - CSI** - Continual Service Improvement
 - OSA** - Operational Support and Analysis
 - RCV** - Release, Control and Validation
 - PPO** - Planning, Protection and Optimization
 - SOA** - Service Offerings and Agreements
- All Learning Tree Course numbers are in italics.*



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OR VISIT www.learningtree.ca/ITIL